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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Thomas H. BATEMAN, et al.

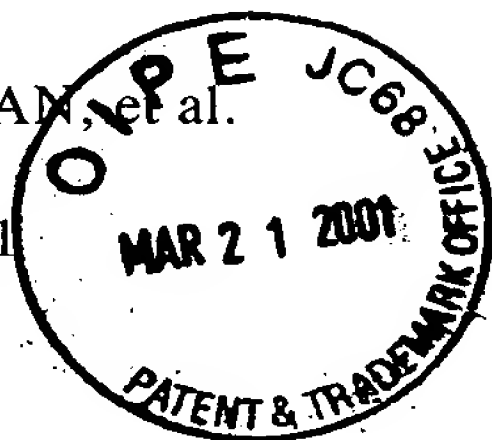
Application No.: 09/239,701

Filed: January 28, 1999

For: METHOD AND SYSTEM FOR  
COORDINATING DATA AND VOICE  
COMMUNICATIONS VIA CUSTOMER  
CONTACT CHANNEL CHANGING  
SYSTEM USING VOICE OVER IP (as  
amended)

Group Art Unit: 2182

Examiner: Perveen, R.



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MAR 23 2001  
Technology Center 2100

PETITION FOR EXTENSION OF TIME

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

The following extension of time is requested to extend the period of time to respond to the  
Office Action dated November 21, 2000 :

one month to March 21, 2001 ; the extension fee is:

☐ \$55.00 (215) ☒ \$110.00 (115).

☐ The shortened statutory period has been reset by an Advisory Action dated

☒ An extension fee in the amount of \$ 110.00 is enclosed.

☐ Charge \$ \_\_\_\_\_ to Deposit Account No. 02-4800.

The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R.  
§§ 1.16, 1.17 and 1.21 that may be required by this paper, and to credit any overpayment, to  
Deposit Account No. 02-4800. This paper is submitted in duplicate.

Respectfully submitted,

BURNS, DOANE, SWECKER & MATHIS, L.L.P.

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01 FC:115

110.00 OP

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Date: March 21, 2001